

**Neighborhood Reinvestment  
Corporation**

**d/b/a**

**NeighborWorks America**

**Annual FOIA Report**

**Fiscal Year 2025**

## I. Basic Information Regarding Report

1. **If you have any questions about this Annual FOIA Report, please contact:**

Jenna Sylvester  
Paralegal  
1255 Union Street, N.E., Suite 500  
Washington, D.C. 20002  
[jsylvester@nw.org](mailto:jsylvester@nw.org)  
202-568-2560

2. **Electronic link to this Report can be found in NeighborWorks America's FOIA Reading Room.**

[NeighborWorks America - FOIA Reading Room](#)

3. **To obtain a copy of the Report in paper form, please contact:**

Jenna Sylvester  
Paralegal  
1255 Union Street, N.E., Suite 500  
Washington, D.C. 20002  
[jsylvester@nw.org](mailto:jsylvester@nw.org)  
202-568-2560

## II. Making a FOIA Request

1. **All FOIA requests must be sent to the NeighborWorks FOIA Office at:**

Jenna Sylvester  
Paralegal  
1255 Union Street, N.E., Suite 500  
Washington, D.C. 20002  
202-568-2560  
[foia@nw.org](mailto:foia@nw.org)

You may also submit FOIA requests through the U.S. Office of Information Policy FOIA portal at [www.foia.gov](http://www.foia.gov).

## **2. Brief description of why some FOIA requests are not granted and an overview of certain general categories of records to which FOIA exemptions apply.**

NeighborWorks America does not grant some FOIA requests based on a number of FOIA exemptions permitted under the FOIA statute, 5 USC § 552. Information may be withheld under exemption b(4) because it is confidential and commercial or financial in nature and would cause significant harm to the submitter's competitive position if disclosed. Internal communications protected as managerial deliberations or by legal privilege may be withheld under exemption b(5). Also, personally identifiable information may be withheld under exemption b(6).

There are certain general categories of NeighborWorks America's records to which these FOIA exemptions apply. NeighborWorks America administers numerous grant programs for which independent organizations must submit applications to compete for such funding. The grant applications require organizations to submit responses to application questions, financial data, and other documents. Information withheld from application documents may include, but is not limited to, budgets, matching contributions sources, subcontractor identities, and outreach campaign plans that are confidential and commercial or financial in nature under exemption b(4). In addition, personally identifiable information, such as names, phone numbers, and email addresses are withheld under exemption b(6).

Organizations that receive grants from NeighborWorks America are required to submit reports substantiating the results of their use of the grant money. We withhold confidential and commercial or financial information, such as staffing plans, operational functions and URL links to the report under exemption b(4). In addition, personally identifiable information, such as names, home and email addresses, phone numbers, ages, and mortgage lenders, contained in such reports is withheld under exemption b(6).

NeighborWorks America's Internal Audit Department issues reports to the Board of Directors that evaluate and improve the effectiveness of risk management, control, and governance processes. These reports contain budgetary, consultant, and internal assessment information that is withheld as confidential commercial or financial data under exemption b(4). Reports may also contain information regarding internal communications that is withheld under exemption b(5).

NeighborWorks America is unable to produce information that is not in our possession. This may arise regarding internal operations of NeighborWorks America's Network member organizations. The Network members are independent nonprofit organizations and are not part of NeighborWorks America. FOIA requests for information in this category are denied because it is outside the scope of the FOIA statute.

Requests must reasonably describe the information requested. Our corporate data are maintained in a variety of formats and in several locations. We reserve the right under FOIA to require requesters revise the parameters of requests so that we can conduct searches with

our available resources. This is accomplished through an interactive dialogue with the requester. However, if the requester doesn't respond to our communications, then we must deny the request.

### 3. Details on how to file a FOIA request.

Details on how to file a FOIA request with NeighborWorks America and how we handle FOIA requests may be found in [NeighborWorks' FOIA Guidelines](#). In addition, NeighborWorks America's FOIA regulations, [24 CFR § 4100](#).

## III. Acronyms, Definitions and Exemptions

### 1. The following are definitions of terms used in this Report:

- a. **Administrative Appeal** – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.
- b. **Average Number** – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.
- c. **Backlog** – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.
- d. **Component** – for agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.
- e. **Consultation** – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency or component within the same agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency or component within the same agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- f. **Exemption 3 Statute** – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.
- g. **FOIA Request** – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), or concerning an

organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., "first-party" requests) when those requesters are not subject to the Privacy Act, such as non- U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- h. **Full Grant** – an agency decision to disclose all records in full in response to a FOIA request.
- i. **Full Denial** – an agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.
- j. **Median Number** – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.
- k. **Multi-Track Processing** – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.
  - i. **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
  - ii. **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non- expedited) track based on the low volume and/or simplicity of the records requested.
  - iii. **Complex Request** – a FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.

- l. **Partial Grant/Partial Denial** – in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
- m. **Pending Request or Pending Administrative Appeal** – a request or administrative appeal for which an agency has not taken final action in all respects.
- n. **Perfected Request** – a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.
- o. **Processed Request or Processed Administrative Appeal** – a request or administrative appeal for which an agency has taken final action in all respects.
- p. **Range in Number of Days** – the lowest and highest number of days to process requests or administrative appeals.
- q. **Time Limits** – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).

**2. Information may be withheld providing it falls under one or more of the nine FOIA exemptions:**

- a. **Exemption 1:** classified national defense and foreign relations information.
- b. **Exemption 2:** information that is related solely to the internal personnel rules and practices of an agency.
- c. **Exemption 3:** information that is prohibited from disclosure by another federal law.
- d. **Exemption 4:** trade secrets and other confidential business information.
- e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges.
- f. **Exemption 6:** information involving matters of personal privacy.
- g. **Exemption 7:** records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could reasonably be expected to constitute an unwarranted invasion of personal privacy, (D) could reasonably be expected to disclose the identity of a confidential source, (E) would disclose techniques and

procedures for law enforcement investigations or prosecutions, or would disclose guidelines for law enforcement investigations or prosecutions, or (F) could reasonably be expected to endanger the life or physical safety of any individual.

- h. **Exemption 8:** information relating to the supervision of financial institutions.
- i. **Exemption 9:** geological information on wells.

## **Charts and information regarding Fiscal Year 2024 FOIA requests.**

The following charts and information are provided in accordance with the Department of Justice Annual FOIA Report Handbook. The chart headings correspond with the data sections in the Department of Justice Handbook for Agency Annual Freedom of Information Act Reports.

3. Agency Component Abbreviations

Component Abbreviation	Component Name
NW	Neighborhood Reinvestment Corporation

IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Agency / Component	Number of Times Relied upon by Agency / Component	Total Number of Times Relied upon by Agency Overall
N/A	N/A	N/A		0	0

**V.A. FOIA REQUESTS -- RECEIVED, PROCESSED AND PENDING FOIA REQUESTS**

Agency / Component	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
NW	14	50	31	33
AGENCY OVERALL	14	50	31	33

**V.B.(1). DISPOSITION OF FOIA REQUESTS -- ALL PROCESSED REQUESTS**



NW	0	0	0	0	0	2	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	0	0	0	2	0	0	0	0	0	0	0	0

**VI.A. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS -- RECEIVED, PROCESSED, AND PENDING ADMINISTRATIVE APPEALS**

Agency / Component	Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
NW	0	0	0	0
AGENCY OVERALL	0	0	0	0

**VI.B. DISPOSITION OF ADMINISTRATIVE APPEALS -- ALL PROCESSED APPEALS**

Agency / Component	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
NW	0	0	0	0	0
AGENCY OVERALL	0	0	0	0	0

**VI.C.(1). REASONS FOR DENIAL ON APPEAL -- NUMBER OF TIMES EXEMPTIONS APPLIED**

Agency / Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
NW	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**VI.C.(2). REASONS FOR DENIAL ON APPEAL -- REASONS OTHER THAN EXEMPTIONS**

Agency / Component	No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial of Request for Expedited Processing	Other *Explain in chart below
NW	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	0	0	0	0	0	0	0	0	0

**VI.C.(3). REASONS FOR DENIAL ON APPEAL -- "OTHER" REASONS**



	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date of Appeal	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0

**VII.A. FOIA REQUESTS -- RESPONSE TIME FOR ALL PROCESSED PERFECTED REQUESTS**

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
NW	103	143	1	282	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
AGENCY OVERALL	103	143	1	282	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

**VII.B. PROCESSED REQUESTS -- RESPONSE TIME FOR PERFECTED REQUESTS IN WHICH INFORMATION WAS GRANTED**

Agency / Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days

NW	101	135	4	282	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
AGENCY OVERALL	101	135	4	282	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

**VII.C. PROCESSED SIMPLE REQUESTS -- RESPONSE TIME IN DAY INCREMENTS**

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
NW	10	4	4	3	0	2	1	1	0	0	4	0	0	29
AGENCY OVERALL	10	4	4	3	0	2	1	1	0	0	4	0	0	29

**VII.C. PROCESSED COMPLEX REQUESTS -- RESPONSE TIME IN DAY INCREMENTS**

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
NW	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**VII.C. PROCESSED REQUESTS GRANTED EXPEDITED PROCESSING -- RESPONSE TIME IN DAY INCREMENTS**

Agency / Component	<1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
NW	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	0	0	0	0	0	0	0	0	0	0	0	0	0	0

**VII.D. PENDING REQUESTS -- ALL PENDING PERFECTED REQUESTS**

Agency / Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
NW	33	103	162	N/A	N/A	N/A	N/A	N/A	N/A
AGENCY OVERALL	33	103	162	N/A	N/A	N/A	N/A	N/A	N/A

**VII.E. PENDING REQUESTS -- TEN OLDEST PENDING PERFECTED REQUESTS**

Agency / Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
NW	Date of Receipt	2024-11-10	2024-11-04	2024-11-01	2024-07-30	2024-07-17	2024-07-08	2024-05-22	2024-03-25	2023-05-02	2023-04-28

	Number of Days Pending	219	223	224	290	299	306	336	378	599	601
AGENCY OVERALL	Date of Receipt	2024-11-10	2024-11-04	2024-11-01	2024-07-30	2024-07-17	2024-07-08	2024-05-22	2024-03-25	2023-05-02	2023-04-28
	Number of Days Pending	219	223	224	290	299	306	336	378	599	601

**VIII.A. REQUESTS FOR EXPEDITED PROCESSING**

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
NW	0	0	N/A	N/A	0
AGENCY OVERALL	0	0	N/A	N/A	0

**VIII.B. Requests for Fee Waiver**

Agency / Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
NW	0	0	N/A	N/A

AGENCY OVERALL	0	0	N/A	N/A
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**IX. FOIA Personnel and Costs**

Agency / Component	PERSONNEL			COSTS		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
NW	0	0.35	0.35	47065.00	0.00	47065.00
AGENCY OVERALL	0	0.35	0.35	47065.00	0.00	47065.00

**X. Fees Collected for Processing Requests**

Agency / Component	Total Amount of Fees Collected	Percentage of Total Costs
NW	0.00	0.0000
AGENCY OVERALL	0.00	0.0000

**XI.A. Number of Times Subsection (C) Used**

Agency / Component	Number of Times Subsection Used
NW	0
AGENCY OVERALL	0

**XI.B. Number of Subsection (A)(2) Postings**

Agency / Component	Number of Records Posted by the FOIA Office	Number of Records Posted by Program Offices
NW	3	3
AGENCY OVERALL	3	3

**XII.A. Backlogs of FOIA Requests and Administrative Appeals**

Agency / Component	Number of Backlogged Requests as of End of Fiscal	Number of Backlogged Appeals as of End of Fiscal
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	Number of Days	0	0	0	0	0	0	0	0	0	0
AGENCY OVERALL	Date	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days	0	0	0	0	0	0	0	0	0	0

**XII.D.(1). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- REQUESTS RECEIVED AND PROCESSED**

Agency / Component	NUMBER OF REQUESTS <u>RECEIVED</u>		NUMBER OF REQUESTS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
NW	47	50	48	31
AGENCY OVERALL	47	50	48	31

**XII.D.(2). COMPARISON OF NUMBERS OF REQUESTS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED REQUESTS**

Agency / Component	Number of Backlogged Requests as of	Number of Backlogged Requests as of
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	End of the Fiscal Year from Previous Annual Report	End of the Fiscal Year from Current Annual Report
NW	12	33
AGENCY OVERALL	12	33

**XII.E.(1). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- APPEALS RECEIVED AND PROCESSED**

Agency / Component	NUMBER OF APPEALS <u>RECEIVED</u>		NUMBER OF APPEALS <u>PROCESSED</u>	
	Number Received During Fiscal Year from Last Year's Annual Report	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report	Number Processed During Fiscal Year from Current Annual Report
NW	0	0	0	0
AGENCY OVERALL	0	0	0	0

**XII.E.(2). COMPARISON OF NUMBERS OF ADMINISTRATIVE APPEALS FROM PREVIOUS AND CURRENT ANNUAL REPORT -- BACKLOGGED APPEALS**

Agency /	Number of	Number of
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Component	Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
NW	0	0
AGENCY OVERALL	0	0